



Bringing it All Together

Chat with an Expert Panel Discussion
For Children's Providers

Chat with an Expert Initiative: Background

Following-up from Chat with an Expert

- ▶ Chat with an Expert: offered 1-on-1 consultation calls

Aims of this webinar

- ▶ Offering Children's Providers Strategies & Resources to Address Common Business Needs
- ▶ Featuring experts in ***Leadership, Human Resources and Finance***
- ▶ Sharing common themes, tips and takeaways from the consultation calls
- ▶ Provide opportunity for providers to ask the experts questions related to day-to-day operations, new program implementation, strategic initiatives and planning.

Our Experts

- ▶ *Barbara Marianetti DesRosiers*,
Chief Human Resources Officer for CCSI
- ▶ *David Wawrzynek*, MS MBA
Former CFO at Spectrum Human Services,
Senior Director Fiscal Practice Improvement for CCSI
- ▶ *Fern Zagor*, ACSW, LCSW-R
Former CEO of Staten Island Mental Health Society
Fern Zagor Consulting LLC.
- ▶ *Roe Belfini*,
Former Chief Administrative Officer for Staten Island Mental
Health Society
Fern Zagor Consulting LLC.

Panel Discussion

- ▶ What tips would you give providers for determining/crystallizing their concerns/questions?
- ▶ What were common areas that providers wanted help with?
 - What are some solutions or next steps to these concerns?
 - How do these areas and solutions relate to other domains of your organization?
- ▶ What gem of advice did you give on a call that you believe everyone can benefit from?
- ▶ If providers remember 1 thing from this webinar, what would you want it to be?

Questions?

ASK AN EXPERT



Resources

- ▶ Tipsheets from each expert
 - [Finance](#)
 - [Leadership](#)
 - [Human Resources](#)
- ▶ [Matrix](#)
- ▶ [Billing Tool](#)
- ▶ [Top Denial Reasons](#)
- ▶ [Best Practices for RCM](#)
- ▶ [Best Practices for Working with MMCPs](#)

Further Questions: Contact an Expert

- ▶ *CCSI*

[http://ccsi.org/about-us/Contact-Us-\(1\)](http://ccsi.org/about-us/Contact-Us-(1))

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- ▶ *Looking for 1-on-1 assistance regarding a different area:
View the full [MCTAC consultant directory](#).*

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