

Welcome to the Webinar!

We will begin the presentation shortly.

Thank you for your patience.



MCTAC Tools Tutorial

Overview and Tool Walkthrough

May 26, 2016

The Managed Care Technical
Assistance Center of New York



Introduction & Housekeeping

Housekeeping

- **WebEx Chat Functionality for Q&A**
- **Slides are posted at MCTAC.org and a recording will be available soon (usually less than one week)**

Reminder: Information and timelines are current as of the date of the presentation



Agenda

- **MCTAC Overview**
- **FAQ**
- **Decision Tree**
- **Billing tool**
- **Q&A**



What is MCTAC?

MCTAC is a training, consultation, and educational resource center that offers resources to *all mental health and substance use disorder providers in New York State.*

MCTAC's Goal

Provide training and intensive support on quality improvement strategies, including business, organizational and clinical practices to achieve the overall goal of preparing and assisting providers with the transition to Medicaid Managed Care.





McSILVER INSTITUTE
FOR POVERTY POLICY AND RESEARCH



The National Center on
Addiction and Substance Abuse

CTAC & MCTAC Partners





Alamini Creative Group is an integrated creative agency specializing in branding, website development, and marketing communications. We blend innovative design, smart marketing strategy, and state-of-the-art technology to develop effective solutions that bring results.

We are proud of our partnership with the McSilver Institute on the creation of this tool series.

alaminicreativegroup.com

New tools

FAQ: A collection of some of the most frequently asked questions surrounding Managed Care implementation in NYS. Your first stop for answers.

Pick a category that best suits your question:



Decision tree: MCTAC's first decision tree guides users through the necessary criteria in order to determine if a managed care organization will pay for a service.

Billing/Claims: An interactive UB-04/837i form that contains crucial field by field and plan by plan information. Helping you submit clean claims.

2. Billing Provider Designated Pay-To

- Billing Provider's Designated Pay-to Name
- Billing Provider's Designated Pay-to Address
- Billing Provider's Designated Pay-to City State
- Billing Provider's Designated Pay-to ID

NOT REQUIRED with the exception of Excellus when "pay to" entity is different than information in box 1, and Wellcare.

35	OCCURRENCE SPAN		36	OCCURRENCE SPAN		37
CODE	FROM	THROUGH	CODE	FROM	THROUGH	

Since the tools launched on April 28th...

- The FAQ had 1,926 pageviews by 341 unique users
- The decision tree had 3,428 pageviews by 407 unique users
- The billing tool had 619 pageviews by 414 unique users



Tool Walkthrough

FAQ, Decision Tree, Billing Tool

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Coming soon

Additional decision trees: stay tuned for the HCBS Plan of Care Workflow decision tree and more!

New additions to the MCO Matrix: credentialing, pharmacy information, and more details on rest-of-state plans.

Chargemaster: tool to assist providers in cross walking information from services provided to the necessary billing codes.

****Make sure to subscribe to our mailing list to receive updates on MCTAC tools and offerings!***

Questions and Discussion

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The Managed Care Technical Assistance Center
EFFICIENT PRACTICES. EFFICIENT CARE.

ASK MCTAC 

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Upcoming Events

Friday, May 13, 2016

NYS Adult BH HCBS Expedited
Workflow Webinar: May 13th,
10:30am-12pm

Wednesday, May 18, 2016

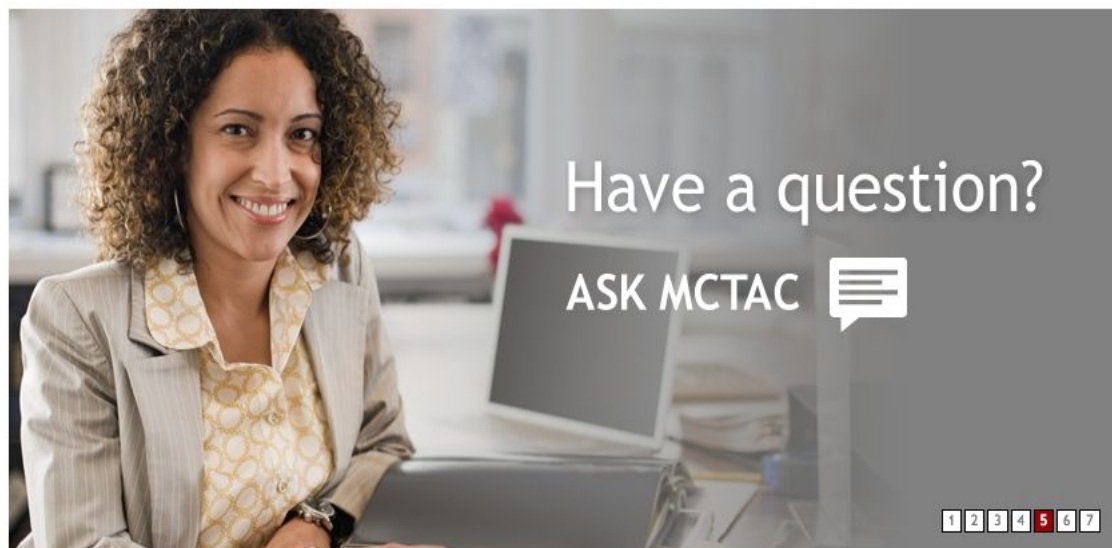
OASAS In Community Services
Webinar: May 18th, 2-3pm

Thursday, May 26, 2016

MCTAC Tools Tutorial Webinar:
May 26th, 1:30-2pm

Tuesday, June 7, 2016

Managed Care Lessons Learned -
The Provider's Perspective: June
7th, 12-1:30pm



Visit www.mctac.org to view past trainings, sign-up for updates and event announcements, and access resources.

