



The Managed Care Technical Assistance Center

EFFICIENT PRACTICES. EFFECTIVE CARE.

Home & Community Based Services (HCBS) for Adults

Non-Medical Transportation

July 24, 2015



The Managed Care Technical Assistance Center

EFFICIENT PRACTICES. EFFECTIVE CARE.

Presented by:

Kate Federici & Jordana Vanderselt,
MCTAC/CASAColumbia

Alyssa Slezak, New York State
Department of Health

Managed Care Technical Assistance Center (MCTAC) Overview

What is MCTAC?

MCTAC is a training, consultation, and educational resource center that offers resources to all mental health and substance use disorder providers in New York State.

MCTAC's Goal

Provide training and intensive support on quality improvement strategies including business, organizational and clinical practices, to achieve the overall goal of preparing and assisting providers with the transition to Medicaid Managed Care.

Additional HCBS Training Topics

- New York State Community Mental Health Assessment
- HCBS Eligibility/Workflow
- Distinguishing other funded programs vs. HCBS
- HCBS Plan of Care

HCBS Services

- Rehabilitation
 - Psychosocial Rehabilitation
 - Community Psychiatric Support and Treatment (CPST)
- Habilitation
- Crisis Intervention
 - Short-Term Crisis Respite
 - Intensive Crisis Intervention
- Educational Support Services
- Individual Employment Support Services
 - Prevocational
 - Transitional Employment Support
 - Intensive Employment Support
 - On-going Supported Employment
- Empowerment Services -- Peer Supports
- Support Services
 - Family Support and Training
 - Non Medical Transportation
- Self Directed Services Pilot

Goal of HCBS Overviews

To provide overview of HCBS Services including:

- Vision
- Definition
- Components
- Business/Billing Rules
- Examples

General Designation Info

HCBS Designated Non-Medical Transportation Providers

- There is new guidance regarding the HCBS Non-Medical Transportation Service. To provide this service, you must be or become a Medicaid transportation vendor.
- If you are NOT a Medicaid transportation vendor, you will be unable to provide Non-Medical Transportation as a Home and Community Based Service.
- In order to become certified by Medicaid, you must complete a New York State Medicaid Enrollment form at <https://www.emedny.org/info/ProviderEnrollment/transportation/index.aspx>:
- After you have become a Medicaid Transportation provider, please inform the Office of Mental Health by e-mailing: omh.sm.co.HCBS-Application@omh.ny.gov

Non-Medical Transportation Services

- Offered, in addition to any medical transportation furnished under the 42 CFR 440.17(a) in the State Plan.
- Non-medical Transportation services are available for eligible individuals to access transportation to destinations that are related to a goal included on the individual's plan of care.
- Examples where this service may be requested include transportation to: a job interview, college fair, a wellness seminar, a GED preparatory class.
- Non-Medical Transportation may be requested only for non-routine trips and is limited in duration as specified by the plan of care.

Components

- The same, appropriate mode of transportation used by the participant for standard medical trips should be used for non-medical trips, and vice versa
- Any individual or company providing transportation services must maintain compliance with New York State's regulations, including those in Title 18 NYCRR Section 505.10

Limitations & Exclusions

- **Limitations/Exclusions**

- No more than \$2,000 per calendar year for both public and mile reimbursement combined.
- Non-Medical Transportation will only be available for non-routine, time-limited services, not for ongoing treatment or services or for routine transportation to and from a job or school
- Individuals enrolled in residential services who receive transportation as part of the benefit are ineligible for the Non-Medical Transportation.
- All other options for transportation, such as informal supports, community services, and public transportation must be explored and utilized prior to requesting waiver transportation. This service is not intended to replace services provided by ACCES-VR, or any other existing provider, but compliment them.

Business/Billing Rules

Certification/Provider Qualifications

- This service may be provided by Medicaid Transportation Vendors ONLY.]
- In order to become certified by Medicaid, you must complete a New York State Medicaid Enrollment form at <https://www.emedny.org/info/ProviderEnrollment/transportation/index.aspx>
- Any individual or company providing transportation services must maintain compliance with New York State's regulations, including those in Title 18 NYCRR Section 505.10

Case Examples

Goal in Plan of Care	Non-Medical Location to Which Transportation May Be Requested
Obtain Employment	Job interview
Go back to school	College fair
Owning a pet	Go to a shelter to adopt an animal
Losing weight	Attend a wellness seminar
Get involved in the arts	Attend a play
Improve personal hygiene	Go to a barber/beauty shop for a hair cut
Be more physically active	Attend a dance class
Obtain High School equivalency certification	Attend a workshop to prepare for the GED test

Links to State Documents

- HCBS Manual:
<https://www.omh.ny.gov/omhweb/News/2014/hcbs-manual.pdf>
- Rest-of-state designation application (deadline 8/10/15):<https://www.omh.ny.gov/omhweb/guidance/hcbs/html/services-application/>
- HARP Billing Manual:
<https://www.omh.ny.gov/omhweb/bho/harp-mainstream-billing-manual.pdf>
- Fee Schedule and Rate Codes:
<http://www.omh.ny.gov/omhweb/bho/phase2.html>

Provider Education & Training

Type of Training	Timeline
HCBS Services Training: What workflow looks like both generally and specifically for <i>HH Administrators, HCBS providers, and MCO's</i> .	June 15, 2015 (NYC)
HCBS Service Webinar Series: more in depth review of the HCBS services within the clusters for <i>HH staff, HCBS providers, and MCO's</i>	July 14 - 31, 2015 (online)
Managed Care 101 Webinar: <i>HH Staff</i>	July 7 and July 21, 2015 (online)
Contracting Web Series: interactive training series with Adam Falcone for <i>OMH & OASAS Providers</i>	Mid June-end of July (online)
Plan Billing Training: Working with Plans to provide training on clean bill and claim submission for <i>OMH & OASAS Providers</i>	August 7 th , 2015 (NYC)
HCBS Plan of Care Training: Will be for <i>HH staff</i>	Tentatively Planned for September 2015

HCBS Follow-up Services Training

3 week webinar series

HCBS Service Cluster	
Peer Supports	July 14, 2015
Family Support and Training	July 17, 2015
Employment/Education: Education Support Services, Pre-Vocational, Transitional, Intensive Support Employment and Ongoing Supported Employment	July 21, 2015
Non-Medical Transportation	July 24, 2015
Respite/Crisis: Short Term Crisis Respite, Intensive Crisis Respite	July 29, 2015
Psychiatric Rehab: CPST, PSR, and Habilitation	July 31, 2015

Thank you for participating!



The Managed Care Technical Assistance Center
EFFICIENT PRACTICES. EFFICIENT CARE.

ASK MCTAC

WHAT WE DO PROVIDER READINESS GET THE RIGHT TOOLS LEARNING COMMUNITIES EVENTS NEWS

Upcoming Events

Tuesday, February 10, 2015

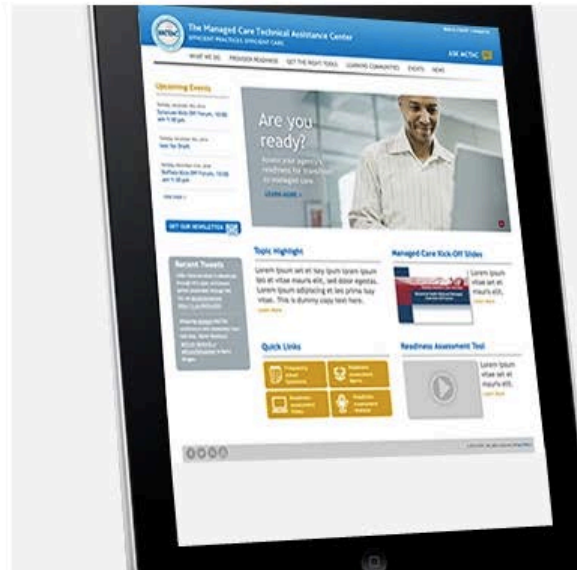
Contracting for Managed Care
Webinar Overview and Office
Hours, 10 am - 12 pm

Thursday, February 26, 2015

Readiness Assessment Follow-up
Webinar

[view more >](#)

GET OUR NEWSLETTER



Missed the Kick-off Series?

View a video recording from the
Albany presentation.

[VIEW NOW >](#)

1 2 3 4 5 6

Visit www.mctac.org to view past trainings, sign-up for updates and event announcements, and access resources.

mctac.info@nyu.edu



@CTACNY