

Utilization Management/Authorization For Article 29-I Other Limited Health Related Services (OLHRS) Information presented below was provided by plans.

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|--|--|---|---|--|----------------------------|---|---|
| Affinity | | | | | | | |
| Amerigroup for BlueCross BlueShield of WNY Medicaid & CHP | No | N/A | Foster Care Liaison: Kathleen Leonard Kathleen.leonard@amerigroup.com Foster Care Liaison Backup: Colene Ordon: colene.ordon@amerigroup.com Shanena DiMaggio: BH Manager: Shanena.dimaggio@amerigroup.com | No | No | N/A | Foster Care Liaison: Kathleen Leonard Kathleen.leonard@amerigroup.com Foster Care Liaison Backup: Colene Ordon: colene.ordon@amerigroup.com Shanena DiMaggio: BH Manager: Shanena.dimaggio@amerigroup.com |
| Amida Care | No | N/A | N/A | No | No | N/A | For questions regarding this benefit, please email childrenservicesunit@amidacareny.org If sending PHI, please use your company's encryption services when emailing. |
| CDPHP | None, unless from a non-participating provider | Email: Brianne.Sullivan@cdphp.com Phone: 518-641-3200 | General inquiries: Foster Care Liaison – Brianne Sullivan Brianne.Sullivan@cdphp.com | Only required for specific HCBS. See HCBS grid. | N/A | N/A | CDPHP VFCA Dedicated Phone Line: 518-641-3200 |
| Emblem | Yes | Submit request via fax, call and/or via the provider portal to the following: Fax: 877-818-0810 Phone: 877 833 2729 Provider Portal Link: emblemhealth.com/providers | General inquires: Foster Care Liaison – Tracy Bousquet @ Medicaid_Care_Coordination@emblemhealth.com | Only required for specific HCBS and some OLHRS. Please refer to the Emblem Health website. | N/A | Submit request via fax, call and/or via the provider portal to the following: Fax: 877-818-0810 Phone: 877 833 2729 Provider Portal Link: emblemhealth.com/providers | General inquires: Foster Care Liaison – Tracy Bousquet @ Medicaid_Care_Coordination@emblemhealth.com |

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|---|---|---|--|--|--|--|--|
| Empire BlueCross Blue Shield HealthPlus | N/A | N/A | Foster Care Liaison Virgo Thornton Virgo.Thornton@empireblue.com Back up email NYFosterCare@anthem.com Children's Clinical lead for Empire HealthPlus: Wilsa Exantus-Simon Wilsa.Exantus-simon@empireblue.com | Depending on the services that are offered – auth rules may apply See link within additional information column for additional details on services that requires authorizations | Depending on the services that are offered – auth rules may apply See link within additional information column for additional details on services that requires authorizations | Depending on the services that are offered – auth rules may apply See link within additional information column for additional details on services that requires authorizations | https://mediprovider.empireblue.com/docs/gpp/NYE_CAID_ProviderQRC.pdf?v=202102191638 |
| Excellus Health Plan | | | | | | | |
| Fidelis | No | n/a | General inquires may be sent to FCNYVFCA@fideliscare.org | No | No | N/A | General inquires may be sent to FCNYVFCA@fideliscare.org or to Children's Clinical Director, dthomas3@fideliscare.org |
| HealthFirst | Only for HCBS Refer to "UM/Authorization for Children's HCBS" Document | Only for HCBS Refer to "UM/Authorization for Children's HCBS" Document | Only for HCBS Refer to "UM/Authorization for Children's HCBS" Document | Only for HCBS Refer to "UM/Authorization for Children's HCBS" Document | Only for HCBS Refer to "UM/Authorization for Children's HCBS" Document | Only for HCBS Refer to "UM/Authorization for Children's HCBS" Document | Only for HCBS Refer to "UM/Authorization for Children's HCBS" Document |
| Independent Health | None | N/A | IH: Karen Blersch, Clinical Foster Care Liaison karen.blersch@independenthealth.com Beacon: Nicole Cusimano, Director for Children's Services nicole.cusimano@beaconhealthoptions.com | None | None | N/A | IH: Karen Blersch, Clinical Foster Care Liaison karen.blersch@independenthealth.com Beacon: Nicole Cusimano, Director for Children's Services nicole.cusimano@beaconhealthoptions.com |

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| MetroPlus | No, unless non-par | N/A | MetroPlus Foster Care Liaison: Olanike (Nikki) Oyeyemi childrensspecialservice@metroplus.org Authorization Request Form 2020 (windows.net) Beacon Director for Children's Services MetroPlusChildrensCareManagement@beaconhealthoptions.com | No, unless non-par | No, unless non-par | N/A | MetroPlus Director of Children's Special Services: Rosemary Salopek. salopekr@metroplus.org Beacon Director for Children's Services MetroPlusChildrensCareManagement@beaconhealthoptions.com |
| MVP | None | N/A | N/A | None | None | N/A | N/A |
| Molina HealthCare of New York Inc. | Only if Non-PAR | Fax (866-879-4742) or ePortal | Prior Auth Form | Only if Non-PAR | Only if Non-PAR | Fax (866-879-4742) or ePortal | Prior Auth Form |

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|--------------------------|---|--|--|---|----------------------------|---|--|
| United Healthcare | <p>In-Network: No, with exceptions of: Children’s HCBS Services (follow process for BH Submission of Authorization and Notification) and CPT Codes 92521-92526 with Rate Code 4598 (follow process for Medical Submission of Authorizations & Notifications)</p> <p>Out-of-Network: Yes</p> | <p>BH Submission of Authorizations & Notifications:</p> <p>In-Network: <u>Electronic Request:</u> Submitted through the Prior Authorization and Notifications (PAAN) system: uhcprovider.com/paan</p> <p>Telephonic: Can be obtained by calling: 1-866-604-3267</p> <p>Out-of-Network: Call UHC to initiate a Single Case Agreement (SCA) to ensure claims payment: 1-866-604-3267</p> <p>Medical Submission of Authorizations & Notifications</p> <p>Electronic Request: Submitted through the Prior Authorization and Notifications (PAAN) system: uhcprovider.com/paan</p> <p>Telephonic: Can be obtained by calling: 1-866-604-3267</p> | <p>Foster Care Liaison Lauren Fanwick – covering for Cynthia Boucher Email: nyfostercare@uhc.com Phone: 1-315-274-1150</p> <p>After Hours Contacts: Providers: 1-866-362-3368 select option 8 Members: 1-800-493-4647 select option 8</p> | | Yes | <p>BH Submission of Authorizations & Notifications:</p> <p>In-Network: <u>Electronic Request:</u> Submitted through the Prior Authorization and Notifications (PAAN) system: uhcprovider.com/paan</p> <p>Telephonic: Can be obtained by calling: 1-866-604-3267</p> <p>Medical Submission of Authorizations & Notifications</p> <p>Electronic Request: Submitted through the Prior Authorization and Notifications (PAAN) system: uhcprovider.com/paan</p> <p>Telephonic: Can be obtained by calling: 1-866-604-3267</p> | <p>Foster Care Liaison Lauren Fanwick – covering for Cynthia Boucher Email: nyfostercare@uhc.com Phone: 1-315-274-1150</p> <p>After Hours Contacts: Providers: 1-866-362-3368 select option 8 Members: 1-800-493-4647 select option 8</p> |
| VNS | Beacon- No | Beacon- N/A | Beacon- N/A | Beacon- No | Beacon- No | Beacon- N/A | Beacon- N/A |

Have additional questions for Managed Care Plans around Utilization Management or other topics?
Find the appropriate contact information on the MCO Plan Matrix at www.matrix.ctacny.org

Rows in gray represent plans that did not provide this information.