

Utilization Management/Authorization For Article 29-I Other Limited Health Related Services (OLHRS) Information presented below was provided by plans.

Plans	Notification Required	Notification Process (call, email, submit form via portal, etc.)	Additional Information (for example contact person, link to form, etc.)	Pre-authorization Required (Visits 1-3)	Concurrent Review Required	Concurrent Review Process (call, email, contact person, submit form via portal, etc.)	Additional Information (for example contact person, link to form, etc.)
Affinity							
Amerigroup for BlueCross BlueShield of WNY Medicaid & CHP	No	N/A	Foster Care Liaison: Kathleen Leonard Kathleen.leonard@amerigroup.com Foster Care Liaison Backup: Colene Ordon: colene.ordon@amerigroup.com Shanena DiMaggio: BH Manager: Shanena.dimaggio@amerigroup.com	No	No	N/A	Foster Care Liaison: Kathleen Leonard Kathleen.leonard@amerigroup.com Foster Care Liaison Backup: Colene Ordon: colene.ordon@amerigroup.com Shanena DiMaggio: BH Manager: Shanena.dimaggio@amerigroup.com
Amida Care	No	N/A	N/A	No	No	N/A	For questions regarding this benefit, please email childrenservicesunit@amidacareny.org If sending PHI, please use your company's encryption services when emailing.
Capital District	None, unless from a non-participating provider	Email: Brienne.Sullivan@cdphp.com Phone: 518-641-3200	General inquiries: Foster Care Liaison – Brienne Sullivan Brienne.Sullivan@cdphp.com	Only required for specific HCBS. See HCBS grid.	N/A	N/A	CDPHP VFCA Dedicated Phone Line: 518-641-3200
Emblem							
Empire BlueCross Blue Shield HealthPlus	N/A	N/A	Foster Care Liaison Virgo Thornton Virgo.Thornton@empireblue.com Back up email NYFosterCare@anthem.com Children's Clinical lead for Empire HealthPlus: Wilsa Exantus-Simon Wilsa.Exantus-simon@empireblue.com	Depending on the services that are offered – auth rules may apply See link within additional information column for additional details on services that requires authorizations	Depending on the services that are offered – auth rules may apply See link within additional information column for additional details on services that requires authorizations	Depending on the services that are offered – auth rules may apply See link within additional information column for additional details on services that requires authorizations	https://mediprovider.empireblue.com/docs/gpp/ NYE_CAID_ProviderQRC.pdf?v=202102191638

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Excellus Health Plan							
Fidelis	No	n/a	General inquires may be sent to FCNYVFCA@fideliscare.org	No	No	N/A	General inquires may be sent to FCNYVFCA@fideliscare.org or to Children's Clinical Director, dthomas3@fideliscare.org
HealthFirst	Only for HCBS Refer to "UM/Authorization for Children's HCBS" Document	Only for HCBS Refer to "UM/Authorization for Children's HCBS" Document	Only for HCBS Refer to "UM/Authorization for Children's HCBS" Document	Only for HCBS Refer to "UM/Authorization for Children's HCBS" Document	Only for HCBS Refer to "UM/Authorization for Children's HCBS" Document	Only for HCBS Refer to "UM/Authorization for Children's HCBS" Document	Only for HCBS Refer to "UM/Authorization for Children's HCBS" Document
Independent Health	None	N/A	IH: Karen Blersch, Clinical Foster Care Liaison karen.blersch@independenthealth.com Beacon: Nicole Cusimano, Director for Children's Services nicole.cusimano@beaconhealthoptions.com	None	None	N/A	IH: Karen Blersch, Clinical Foster Care Liaison karen.blersch@independenthealth.com Beacon: Nicole Cusimano, Director for Children's Services nicole.cusimano@beaconhealthoptions.com
MetroPlus	No, unless non-par	N/A	MetroPlus Foster Care Liaison: Olanike (Nikki) Oyeyemi childrensspecialservice@metroplus.org Authorization Request Form 2020 (windows.net) Beacon Director for Children's Services MetroPlusChildrensCareManagement@beaconhealthoptions.com	No, unless non-par	No, unless non-par	N/A	MetroPlus Director of Children's Special Services: Rosemary Salopek. salopekr@metroplus.org Beacon Director for Children's Services MetroPlusChildrensCareManagement@beaconhealthoptions.com
MVP	None	N/A	N/A	None	None	N/A	N/A

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Molina HealthCare of New York Inc.	Only if Non-PAR	Fax (866-879-4742) or ePortal	Prior Auth Form	Only if Non-PAR	Only if Non-PAR	Fax (866-879-4742) or ePortal	Prior Auth Form
United Healthcare	<p>In-Network: No, with exceptions of: Children's HCBS Services (follow process for BH Submission of Authorization and Notification) and CPT Codes 92521-92526 with Rate Code 4598 (follow process for Medical Submission of Authorizations & Notifications)</p> <p>Out-of-Network: Yes</p>	<p>BH Submission of Authorizations & Notifications:</p> <p>In-Network: Electronic Request: Submitted through the Prior Authorization and Notifications (PAAN) system: uhcprovider.com/paan Telephonic: Can be obtained by calling: 1-866-604-3267</p> <p>Out-of-Network: Call UHC to initiate a Single Case Agreement (SCA) to ensure claims payment: 1-866-604-3267</p> <p>Medical Submission of Authorizations & Notifications</p> <p>Electronic Request: Submitted through the Prior Authorization and Notifications (PAAN) system: uhcprovider.com/paan Telephonic: Can be obtained by calling: 1-866-604-3267</p>	<p>Foster Care Liaison Lauren Fanwick – covering for Cynthia Boucher Email: nyfostercare@uhc.com Phone: 1-315-274-1150</p> <p>After Hours Contacts: Providers: 1-866-362-3368 select option 8 Members: 1-800-493-4647 select option 8</p>		Yes	<p>BH Submission of Authorizations & Notifications:</p> <p>In-Network: Electronic Request: Submitted through the Prior Authorization and Notifications (PAAN) system: uhcprovider.com/paan Telephonic: Can be obtained by calling: 1-866-604-3267</p> <p>Medical Submission of Authorizations & Notifications</p> <p>Electronic Request: Submitted through the Prior Authorization and Notifications (PAAN) system: uhcprovider.com/paan Telephonic: Can be obtained by calling: 1-866-604-3267</p>	<p>Foster Care Liaison Lauren Fanwick – covering for Cynthia Boucher Email: nyfostercare@uhc.com Phone: 1-315-274-1150</p> <p>After Hours Contacts: Providers: 1-866-362-3368 select option 8 Members: 1-800-493-4647 select option 8</p>
VNS	Beacon- No	Beacon- N/A	Beacon- N/A	Beacon- No	Beacon- No	Beacon- N/A	Beacon- N/A

Have additional questions for Managed Care Plans around Utilization Management or other topics?
Find the appropriate contact information on the MCO Plan Matrix at www.matrix.ctacny.org

Rows in gray represent plans that did not provide this information.